

Brand new Membership Scheme and Match Ticket Prices Introduced

The MyImps Membership Scheme has been introduced to present our supporters with loyalty benefits for those whom purchasing a Season Ticket would not make economical sense.

Who can purchase a MyImps Membership?

Memberships are available to purchase in the following categories;

- Adult
- Concession (60+)
- Disabled
- Young Adult
- Junior (16 - 17 year olds)

What membership is available to purchase for Under 16's?

The Junior Imps Club Membership is available for juniors aged 17 and under. For more information on the Junior Imps Memberships please [CLICK HERE](#).

Can Junior Imps Club Members purchase tickets at other areas of the stadium at MyImps prices?

Yes – the Junior Imps Club membership is given the same priority as the MyImps membership.

Examples of this are as follows but excluding the JIC offer for the Family Stand:

Scenario	Price
JIC Member + Non-Adult member	£26.00
JIC Member + MyImps Adult member	£24.00 (family ticket eligibility as both have to be members)
Non-Junior member + MyImps Adult member	£26.00
Non-Junior member + No Adult Member	£26.00
JIC Member + MyImps Adult Member + JIC Member	£24.00 + £8.00 = £32.00
Non-Junior Member + Non Adult Member + Non Junior Member	£26.00 + £9.00 = £35.00

What are the benefits of MyImps Membership?

One of the key benefits of being a member is that you will receive second tier priority tickets for all away fixtures and home cup fixtures this season.

Further benefits include a discounted price for home league fixtures however please note that there will be no priority period for home league fixtures. Fans will however receive discounted prices.

All members will receive a £5 Club Shop voucher. (T & C's apply).

MyImps Members will receive a membership card. This card can be used for discounts on match day refreshments (VIP, Legends Lounge, Travis Perkins, Fan Zone and Red Imp bars only). This offer is not available to any outside caterers or outside of match days.

Those supporters that join the membership scheme this season will have their own priority window to purchase a Season Ticket for the 2019/20 subject to availability.

How much does a MyImps Membership cost?

All memberships cost £10 per person.

What is the process after purchasing a MyImps Membership?

Once you have purchased an Imps Membership you will receive a confirmation email which will contain your 9 digit order number which will then be your membership number for the forthcoming season.

Your membership card can be collected or posted out to your home address within 14 days of purchasing with your £5 Club Shop voucher. There will be a postage charge added should this be your preferred method.

How do I claim discounted home league tickets?

Once you have received your confirmation email containing your membership number you can then purchase any home league fixture tickets that are on sale at the discounted rate. You simply need to select the age appropriate ticket at member price and then enter your membership number in the required box.

How do I claim away match and home cup tickets?

Members will have a designated priority window to be able to purchase tickets for away fixtures. During this period you will be required to enter your membership number in order to access tickets online. The codes are single use only and tickets are limited to one per member. Access codes will only be valid for those who are members 24 hours prior to sales starting.

What percentage allocation is for members at away fixtures?

Window 1 – Season Ticket Holders – 80%

Window 2 – Season Ticket Holders and MyImps Members – Minimum of 20%.

Window 3 – General Sale (Subject to availability)

How long does the membership last?

MyImps Memberships last for one season.

When can I join as a member?

Memberships are seasonal but can be purchased throughout the campaign. Lincoln City Football Club reserve the right to determine whether or not the membership will be closed at some point during the season but this will be communicated prior to it closing. The membership will open each year on 1st June (current JIC membership opening).

What are the match day ticket prices for the 2018/19 season?

	Member Price	Non Member Price
Adult	£20	£22
Concession	£15	£17

Disabled	£15	£17
Young Adult (18-21)	£15	£17
Juniors	£8	£9
Family (1 Adult and 1 Junior)	£24 (both must be members)	£26
Family (1 Concession and 1 Junior) or (1 Young Adult and 1 Junior)	£19 (both must be members)	£21

Adult, Concession, Disabled and Young Adult members will start saving money after 3 home games if they are MyImps members.

Junior (16-17 year olds) will save money after attending 5 home games as a MyImps Member.

Non-members who attempt to purchase tickets at membership prices are at risk of having their tickets cancelled and NO REFUND being provided. However, Non-members will be given the opportunity to pay the difference if contact details are provided (+£5.00 admin fee) within the transaction. If no details are provided the tickets will be cancelled without any opportunity.

Are Eventbrite fees included in the match day ticket pricing this year?

Yes all prices include the Eventbrite fee and there are no additional charges when purchasing a home match ticket this season. This means that the highest total price increase for tickets if you are a member is 70p and 92p if you are not a member. The change of total price is variable depending on the ticket type, with some ticket types actually decreasing in total cost. The average price change under this new model is a 52p increase.

For illustration; A MyImps adult member pays £20 for a ticket this season. Last season an early bird ticket was £18 plus the £1.30 processing fees = £19.30.

Terms and Conditions of the MyImps Membership

1. Purchasing a MyImps membership does not guarantee tickets for any fixture that Lincoln City Football Club are playing. Priority access is provided within Cup and Away fixtures when tickets go on sale and will be a first come first served process within the dedicated priority window
2. Being a member of the MyImps club provides members with a discounted price to attend Lincoln City Football Club Home League Fixtures. Discounts DO NOT apply to any Cup or Away fixtures
3. Members will be required during their purchase of tickets to provide their membership number to prove their eligibility for the discounted price. Members will only be allowed to use their membership number once per game as it is linked to our database. Any member found purchasing more than the allocated 1 ticket per membership number (other tickets can be purchased in the transaction at full price and members can purchase other members tickets if they have their unique number) will be at risk of having their ticket(s) cancelled and NO REFUND being provided. However, we will provide the member an opportunity to pay the difference (+£5.00 admin fee) before the fixture. If this has not been completed, then the tickets will be cancelled and NO

REFUND will be provided. Furthermore, other sanctions can include their membership being revoked and restrictions placed on the individual around purchasing a membership in future seasons

4. The Club Shop Voucher that the MyImps members will receive cannot be used in conjunction with any other offer and members cannot combine their vouchers.
5. For the benefit of being part of a priority window for the season ticket process each season, it is at the discretion of Lincoln City Football Club as to how this process will be delivered. As with all tickets it will be subject to availability and the decision of Lincoln City Football Club will be final